

## DATA PROTECTION POLICY

At Info-Plan S.A., we are committed to protecting the privacy and personal data of our users. This Personal Data Protection Policy outlines how we collect, use, and protect personal data when you use our application ("App") available on the Google Play Store.

### 1. Collection of Personal Data

We collect personal information that you voluntarily provide to us when you register for our Services when you download and use our App or otherwise you contact us.

We may also collect information about your device, such as its operating system, IP address, and browser type.

**Personal Information Provided by You.** The personal information that we collect depends on the context of your interactions with us and the Services you utilise. The personal information that we collect may include:

- Full Name
- Email addresses
- Date of Birth
- Phone number
- Disability

**Sensitive Information.** We do not process sensitive information.

**Application Data.** If you use our application(s), we also may collect the following information if you choose to provide us with access or permission:

- **Mobile Device Access.** We may request access or permission to certain features from your mobile device, including your mobile device's calendar, camera, camera roll, push notifications, and other features. If you wish to change our access or permissions, you may do so in your device's settings.

This information is primarily needed to maintain the security and operation of our application(s), for troubleshooting, and for our internal analytics and reporting purposes.

All personal information that you provide to us must be true, complete, and accurate, and you must notify us of any changes to such personal information.

### 2. Use of Personal Data

We process your personal information for a variety of reasons, depending on how you interact with our Services, including:

- To facilitate account creation and authentication and otherwise manage user accounts. We may process your information so you can create and log in to your account, as well as keep your account in working order.
- To deliver and facilitate delivery of services to the user. We may process your information to provide you with the requested service.
- To respond to user inquiries/offer support to users. We may process your information to respond to your inquiries and solve any potential issues you might have with the requested service.

- To send administrative information to you. We may process your information to send you details about our products and services, changes to our terms and policies, and other similar information.
- To evaluate and improve our Services, products, marketing, and your experience. We may process your information when we believe it is necessary to identify usage trends, determine the effectiveness of our promotional campaigns, and to evaluate and improve our Services, products, marketing, and your experience.
- To request feedback. We may process your information when necessary to request feedback and to contact you about your use of our Services. To communicate with you about our App and services.
- To protect our Services. We may process your information as part of our efforts to keep our Services safe and secure, including fraud monitoring and prevention.
- To evaluate and improve our Services, products, marketing, and your experience. We may process your information when we believe it is necessary to identify usage trends, determine the effectiveness of our promotional campaigns, and to evaluate and improve our Services, products, marketing, and your experience.
- To comply with our legal obligations. We may process your information to comply with our legal obligations, respond to legal requests, and exercise, establish, or defend our legal rights.

### **3. Sharing of Personal Data**

We do not sell or rent your personal data to third parties. However, we may share your personal data with third-party service providers who perform services on our behalf, such as hosting and analytics services. These service providers are bound by confidentiality obligations and are prohibited from using your personal data for any other purpose.

### **4. Retention of Personal Data**

We retain your personal data for as long as it is necessary for the purposes set out in this privacy notice, unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements). No purpose in this notice will require us keeping your personal information for longer than the period of time in which users have an account with us.

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize such information, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

### **5. Security of Personal Data**

We take reasonable measures to protect your personal data from unauthorized access, use, or disclosure.

We have implemented appropriate and reasonable technical and organizational security measures designed to protect the security of any personal information we process. However, despite our safeguards and efforts to secure your information, no electronic transmission over the Internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your information. Although we will do our best to protect your personal information, transmission of personal information to and from our Services is at your own risk. You should only access the Services within a secure environment.

## **6. Information from minors**

We do not knowingly solicit data from or market to children under 18 years of age. By using the Services, you represent that you are at least 18 or that you are the parent or guardian of such a minor and consent to such minor dependent's use of the Services.

## **7. Your Privacy Rights**

You have the right to access, correct, and delete your personal data. You may also object to the processing of your personal data, or request that we restrict its processing. To exercise these rights, please contact us at [info@anti-bullying.gr](mailto:info@anti-bullying.gr).

## **8. Right of complaint**

You have the possibility to file a complaint with the National Data Protection Authority, regarding any request to exercise your rights that you submitted to us and we did not respond within 30 days of its submission.

If you are located in the EEA or UK and you believe we are unlawfully processing your personal information, you also have the right to complain to your local data protection supervisory authority. You can find their contact details here:

[https://www.ec.europa.eu/justice/data-protection/bodies/authorities/index\\_en.htm](https://www.ec.europa.eu/justice/data-protection/bodies/authorities/index_en.htm)

If you are located in Switzerland, the contact details for the data protection authorities are available here: <https://www.edoeb.admin.ch/edoeb/en/home.html>.

## **9. Changes to This Policy**

We may update this Personal Data Protection Policy from time to time to reflect changes in our practices or legal obligations. We will notify you of any material changes to this policy by posting a notice on our website or within our App.

## **10. Contact Information**

If you have any questions or concerns about our Personal Data Protection Policy, please contact us at [info@anti-bullying.gr](mailto:info@anti-bullying.gr), or by post to our address:

Ant. Migga 18, Naousa Imathia, PC 59200